

IMPORTANT NOTICE FOR ALL OUR VALUED PATIENTS

On the weekend of the 25th of February, our practice was broken into. During the burglary our backup hard drive was stolen. The data it contained was well protected and we feel there is no cause for concern, but we want to inform you of the details.

The backups were password and username protected. Our data base is not in a form that can be read without access to our physio specific software. Also, on the hard drive were scanned copies of our hand-written notes for patients who last saw us between 2011 and 2013, and reports to doctors from 2012 to 2018. The reports do not contain any contact details, such as addresses and phone numbers. We do not keep any bank account or financial details for any patients in any format.

The offenders took a battering ram to our 12mm thick laminated glass windows to make a small access hole. The police suspect the offenders were kids due to the smallness of the hole through which they entered and due to the fact that after breaking in to our premises they broke into a local school where they caused a lot of damage. The police felt that the offenders would most likely wipe the hard drive and use it themselves.

If you have any concerns or questions, please contact us.

